



Nurseline Healthcare Clinician Risk Assessment

Activity being assessed		Potential exposure of Nurseline Healthcare clinicians whilst supporting providers.	
Date of Risk Assessment		27 October 2020	Hazards identified
Risk Assessment Completed by		Liam Dutton	<ul style="list-style-type: none"> • Exposure to COVID-19 from a person using services • Exposure to COVID-19 from provider staff member/CCG worker • Exposure to COVID-19 from a member of the public during duty and/or travelling to/from services • Exposure to COVID-19 from someone in own home.
Job Role		Partnership Manager – Nurseline Healthcare	
Risks Identified		Control Measures	
Exposure to COVID-19 through supporting or contact with a person who has tested positive (including provider staff, service users, families, professionals)		<ul style="list-style-type: none"> • All Nurseline Healthcare clinicians comply with current guidance from the UK Government regarding exposure to a person testing positive for COVID-19. This information is updated regularly and any significant changes are communicated to clinicians via relevant Marketing & Communications channels • Information around testing can be found here • Current advice around self-isolation can be here • All providers are expected to communicate any instances where potential exposure of COVID-19 has occurred for our clinicians as soon as possible. Information around this can be found on our FAQ page around COVID-19 on our website. 	
Direct exposure to COVID-19 from contact with others during commute		<ul style="list-style-type: none"> • All Nurseline Healthcare clinicians who use public transport to commute to/from services are requested to wear face masks when using transport and sanitise their hands before and after using transport • Any Nurseline Healthcare clinicians who share transport (lift share) are requested that face masks are worn by all parties during all commutes, and that adequate hand sanitation takes place before and after commuting • More information around travel guidance during COVID-19 can be found here 	

	<ul style="list-style-type: none"> • All Nurseline Healthcare clinicians are required to wear fresh clothing for each shift. Additionally, it is expected that clothing worn where potential or direct contact with a person potentially positive for COVID-19 is washed as soon as practicable on a 90°C (or equivalent) wash, separately from other clothing/washing.
<p>Indirect exposure to COVID-19 through any part of duties</p>	<ul style="list-style-type: none"> • Wherever possible, mandatory and additional training is held online • All face to face training has been reviewed to include adequate social distancing measures, with the use of full PPE (face masks, gloves, aprons) where social distancing cannot be observed • All Nurseline Healthcare offices are currently closed to front-line staff to reduce potential exposure during completing additional duties (meetings, supervision etc).
<p>Staff who have worked in a service and have been exposed to the virus and have continued to work at that service until their test results have returned but are unable to work elsewhere</p> <p>Clinicians to be part of the testing process if they are block booked at the service or work there on a regular basis</p> <p>Inadequate information sharing with clinicians</p>	<ul style="list-style-type: none"> • Nurseline Healthcare are continuously monitoring COVID-19 in all services, and operate a system similar to Test & Trace. Should a clinician be potentially exposed to the virus through someone who tests positive, they self-isolate until a negative test result can be obtained, and all other clinicians and services the clinician has been to since the potential exposure are contacted to ensure self-isolation and testing can occur in these places. This process would also occur if a clinician themselves test positive for COVID-19 • Our Placement Team support all our clinicians by keeping in regular contact to performing well-being checks and reviewing current placements, including a dedicated Clinician Care team • Our Marketing and Communications team provide updates to all areas of the business, including changes to COVID-19 guidance, policy updates etc • The Senior Leadership Team meet to regularly review current strategies, flag any issues and identify meaningful outcomes relating to COVID-19.

<p>Failure of provider to support adequate COVID-19 prevention/reduction methods within services</p>	<ul style="list-style-type: none"> • As a staffing solutions partner, all clinicians allocated to services are supported by us with their recruitment, compliance, training and performance. Once a clinician enters a service for an allocated shift, they are classed as a temporary worker within that service, and as such they must comply with all risk assessments, guidelines and procedures set out by the service applicable to all staff, whether permanent or temporary. This means that all COVID-19 related guidelines, risk assessments and control measures set out by the provider must also cover any Nurseline Healthcare clinicians supporting any services operated by them • Where it has been identified by any member of the Nurseline Healthcare Family that adequate control measures have not been put in place by a provider, we will actively work with the provider to offer any support or guidance to ensure the ongoing safety of all wherever possible. Nurseline Healthcare reserve the right to cease support with immediate effect (including the cancellation of any pre-booked and longer-term bookings) until evidence can be obtained that adequate control measures have been implemented.
<p>Implementation of lockdown measures within local/regional area</p>	<ul style="list-style-type: none"> • Due to the ever-changing guidelines in response to the ongoing pandemic situation, there is a possibility of lockdown measures being implemented at any time on a local, regional or even national level • Nurseline Healthcare regularly monitor the COVID-19 situation in all operational areas (including lockdown coverage) • Where a lockdown is implemented, strategies will be employed to support clinicians to access services in their local area (where not already arranged through our clinician pools – see below) and in line with guidance around essential worker allowances • Information around COVID-19 movement restrictions can be found here: https://www.gov.uk/guidance/local-covid-alert-levels-what-you-need-to-know and https://www.gov.uk/find-coronavirus-local-restrictions

Accessing multiple services	<ul style="list-style-type: none">• With the recent Government announcement around the Adult social care: coronavirus (COVID-19) winter plan 2020 to 2021 all providers are expected to restrict the movement of staff between settings. As a result of this, Nurseline Healthcare have 'clinician pools' of dedicated front-line staff where the vast majority of ad-hoc bookings will be sourced• Nurseline Healthcare's Placement Team ensure that all providers making ad-hoc bookings are informed of any additional services a clinician has worked exceeding two services, including if the clinician has other employment we are aware of• Nurseline Healthcare have also introduced an additional type of block booking: Support Bubble Bookings, that give peace of mind and reassurance to providers when requesting long-term bookings. Any booking made of this type ensures that those allocated to the booking only work within the service(s) requested by the Provider for the duration of the booking. More information is available on request and can be found here.
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